

August 2023

Newsletter for the Office of Administrative Service

NEW GIS STORY MAP

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Ashley Cone, OAS Summer Intern.

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EMPLOYEE PROFILE

ROBERT JORDAN

CUSTOMER SERVICE SUPERVISOR PARKING & TRANSPORTATION SERVICES

Robert has worked at Parking and Transportation Services for over 20 years as a Customer Service Supervisor.

His typical day at work includes supporting customer service associates, employee training, and coordinating with campus departments on various projects and safety matters. Robert also manages the PATS general email account.

Robert's advice for new employees is to be friendly and helpful. Welcoming new students and o ering guidance can significantly impact their experience on campus.

His favorite part about working in OAS is the opportunity to help students. Robert initially came from a teaching background and has found that his role here still revolves around assisting people in their educational journey.

Outside of work, Robert enjoys outdoor activities like hiking and kayaking. Lately, he has been heavily involved in helping his wife and her sister with their bookstore venture, В :La &La

Robert's favorite book is A C a D for its humor, and a recent favorite is T A P

When eating out, Robert and his wife enjoy going to his sister-in-law's house. She's an incredible cook, and they are fortunate to enjoy her delicious meals every night since she lives right across the street.

ARE YOU PREPARED?

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BUILDING SERVICES

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